Uniden®

App Cam 4K
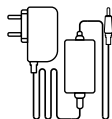# NVR - 8/16

Quick Start Guide

What's in the Box

App Cam 4K NVR
x1

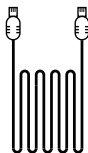NVR Power Adaptor
x1

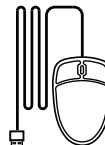1m Ethernet Cable
x1

Quick Start Guide

Quick Start Guide
x1

HDMI Cable
x1

USB Mouse
x1

General Introduction

USB Port ·

Power LED ·

HDD LED ·

Control Panel ·

USB Port ·

Power Switch ·

Audio Out ·

Power Input ·

HDMI Port ·

VGA Port ·

LAN Port ·

PoE Ports* ·
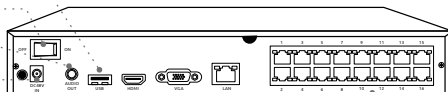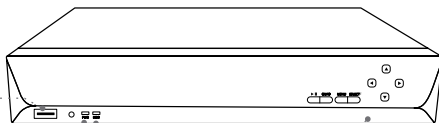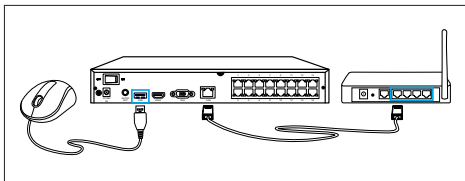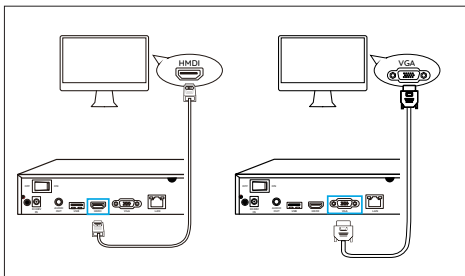
Note: App Cam 4K NVR-8 has only 8 x PoE Port while App Cam 4K NVR-16 has 16x PoE Port.
The actual appearance and components may vary.
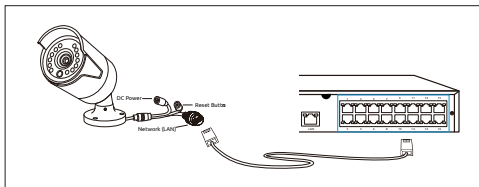
Connection Diagram

Connect the NVR (LAN port) to your router with an Ethernet cable. Next, connect the mouse to the USB port of the NVR.
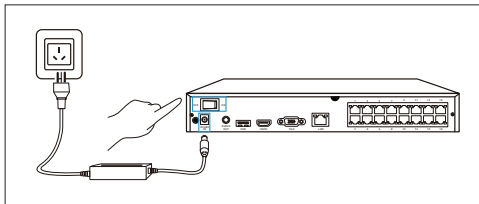

Connect the NVR to the monitor with a VGA or HDMI cable.

Note:
There is no router and VGA cable included in the package.

Connect cameras to PoE ports on the NVR.

Connect the NVR to a power outlet and turn on power switch.

Note: Cameras are not included in the package. App Cam 4K Bullet and App Cam 4K Dome cameras are compatible with Uniden App Cam 4K NVR.

Set up PoE NVR System

A setup wizard will guide you through the NVR system configuration process. Please set a password for your NVR (for the initial access) and follow the wizard to configure the system. The password should be at least 6 characters. It is recommended that you note down the password and keep it in a secure place. If you lost the password, please contact Undien customer for support.

Access the NVR via App

Before accessing the NVR via app, please set up the system password before adding the NVR to the app to ensure smooth set up.

Search "Uniden Solo" in App Store (for iOS) or Google Play (for Android), download and install the app.

Launch the Uniden App, add the system and follow the instructions on the app to access the NVR.

Troubleshooting

No Video Output on the Monitor

If there's no video output on the monitor from Uniden, please try the following solutions:

• TV/monitor resolution should be at least 720p or above.
• Double check the HDMI/VGA connection, or swap another cable or monitor to test.
• Make sure your NVR is powered on.

Failed to Access the PoE NVR Locally

If you failed to access the PoE NVR locally via App, please try the following solutions:

• Connect the NVR (LAN port) to your router with a network cable.
• Swap another Ethernet cable or plug the NVR to other ports on the router.
• Go to Menu -> System -> Maintenance and restore all settings.

Failed to Access the PoE NVR Remotely

If you failed to access the PoE NVR remotely via App, please try the following solutions:

• Make sure you can locally access this NVR system.
• Please connect your phone ounder the same network (LAN) of your NVR and see if you can visit any website to verify whether there is Internet access available.
• Please reboot your NVR and home router and try again.

If there are more support needed, please contact Uniden Support.

Specifications

	Model	App Cam 4K NVR-8
Video & Audio Input	IP Video Input	PoE IP Camera x 8
	Audio Input	Cameras with Built-in Mic
Video & Audio Output	HDMI Output	3840x2160, 1920x1080, 1440x900, 1280x1024, 1280x800, 1280x720, 1024x768
	VGA Output	1920x1080, 1440x900, 1280x1024, 1280x800, 1280x720, 1024x768
	Audio Output	1CH RCA
Decoding	Live View/Playback Resolution	3840x2160, 2560x1920, 2560x1440, 2048x1536, 2304x1296, 1080p, 720p
	Video Format	H.264/H.265
	Synchronous Playback	Up to 4 Channels
HDD	Capacity	2TB
External Interface	USB Port	2 x USB 2.0
	Lan Port	1 x RJ45 10M/100M Ethernet
	PoE Port	8 x RJ45 10M/100M PoE Ethernet IEEE 802.3 at
General	PoE Power	up to 25W
	Power Input	DC 48V/2A
	Power Consumption	up to 95w
	Operating Temperature	-10°C~+45°C
	Operating Humidity	10% to 90%

	Model	App Cam 4K NVR-16
Video & Audio Input	IP Video Input	PoE IP Camera x 16
	Audio Input	Cameras with Built-in Mic
Video & Audio Output	HDMI Output	3840x2160, 1920x1080, 1280x1024, 1280x720, 1024x768
	VGA Output	1920x1080, 1280x1024, 1280x720, 1024x768
	Audio Output	1CH RCA
Decoding	Live View/Playback Resolution	3840x2160, 2560x1920, 2560x1440, 2048x1536, 2304x1296, 1080p, 720p
	Video Format	H.264/H.265
	Synchronous Playback	Up to 4 Channels
HDD	Capacity	3TB
External Interface	USB Port	2 x USB 2.0
	Lan Port	1 x RJ45,10M/100M Ethernet
	PoE Port	16 x RJ45 10M/100M PoE Ethernet IEEE 802.3 af/at
General	PoE Power	up to 25W
	Power Input	DC 48V/2.5A
	Power Consumption	up to 95w
	Operating Temperature	-10°C~+45°C
	Operating Humidity	10% to 90%

Uniden App Cam 4KNVR-8/16

Important:

Satisfactory evidence of the original purchase is required for warranty service. Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor:

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust").

Terms of Warranty: Uniden Aust warrants to the original retail purchaser only that the Uniden App Cam 4KNVR-8/16 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period: This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire, as indicated below, from the date of original retail sale.

Product	1 Year
Accessories	90 Days

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

A. Damaged or not maintained in a reasonable manner or as recommended in the relevant Owner's Manual;

B. Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;

C. Improperly installed contrary to instructions contained in the relevant Owner's Manual

D. Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or

E. Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered: This warranty covers the Product and included accessories.

User-generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images)that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD
Phone number: 1300 366 895
Email address: custservice@uniden.com.au

THANK YOU FOR BUYING A UNIDEN PRODUCT