Uniden®

FP1220

LCD Display
Caller ID
Speaker Phone

*For more exciting new products
please visit our website:*

Australia: www.uniden.com.au

New Zealand: www.uniden.co.nz

OWNER'S MANUAL

SAFETY INSTRUCTIONS

⚠ To reduce the risk of fire, electrical shock, and injury, please follow these basic safety precautions before you use this equipment.

1. Carefully read the instructions in this manual.
2. Follow all warnings and instructions marked on the unit. When cleaning, unplug the telephone jack from the wall outlet.
3. Use a damp cloth. DO NOT use liquid or aerosol cleaners.
4. Do not use this equipment near water. For example near a kitchen sink, bath-tub, washbowl, laundry rub, swimming pool or in a wet basement.
5. Install in a protected location. Ensure all lines and cords are away from foot traffic. DO NOT place objects on the line cord that may cause damage or abrasion.
6. Avoid spilling any liquid on the unit. This may cause internal shorting, fire or shock and is not covered under your warranty.
7. Do not overload wall outlets and extension cords as this can result in the risk of fire or electrical shock.
8. Never push objects of any kind into this telephone as they can touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock.
9. Take the phone to a qualified technician when it requires repair work or service. To reduce the risk of electrical shock, do not disassemble the telephone. Opening or removing covers can expose you to dangerous voltages or other risks. Incorrect re-assembly can cause electrical shock during subsequent use.
10. Avoid using the telephone during a thunderstorm. There can be a slight risk of electrical shock from lightning.
11. DO NOT use the telephone to report a gas leak, if in the vicinity of the leak.
12. Unplug the telephone from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    • If liquid is spilled into the unit.
    • If the unit has been exposed to any liquid.
    • If the unit does not function properly inspite of following the operating instructions.
    • If the unit is dropped or the casing is damaged.
    • If the unit exhibits a distinct change in performance.

TABLE OF CONTENTS

FEATURE LIST

PHONE MEMORIES
- Stores up to 10 outgoing calls number
- Stores up to 70 names & numbers in phonebook
- Last number redial
- 10 two-touch memories
- Three one-touch memories

CALLER DISPLAY*
- FSK standard Caller ID system
- Stores minimum 66 incoming calls name & number, date & time
- LCD display calling name & number
- Call back function
- Delete individual or all records
- Insert 0 on/off
- Message Waiting* function

OTHER GREAT FEATURES
- Real time clock (Set time)
- New call indicator
- Adjustable ringer control
- Speakerphone
- Flash, Pause, Mute
- Backlit LCD and keypad
- Timer

* Caller Display (Caller ID) and Message Waiting features work only if you subscribe to the services provided by your local telephone company. There is usually a fee for these services.

INTRODUCTION

WHAT'S IN THE BOX?

Make sure your corded phone's packaging includes the following items:

- ● **Handset with handset cord and phone base**
- ● **Telephone line cord**
- ● **Wall Mount Bracket**
- ● **Owner's Manual**
- ● **AC Adaptor**

⚠️ **NOTE** *If any item is missing or damaged, contact your place of purchase immediately. Never use damaged products!*

OPTIONAL BATTERY BACKUP INSTALLATION

Batteries may be used instead of the supplied AC Adaptor. (The LCD and keypad backlight is available only when the AC adaptor is connected.)

1. **Remove the battery cover from the back of your Caller ID phone.**
2. **Insert three 1.5V AAA size batteries by observing the +/- polarity marks in the compartment.**
3. **Replace battery compartment cover.**

Based on ½ hour use per day, good alkaline batteries should last 2-3 months.

⚠️ **NOTE** *If using the AC Adaptor, batteries are not required for normal operation.*

Always ensure that the telephone cord and AC adaptor are disconnected before opening the battery compartment door and installing batteries.

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

CONNECTING THE TELEPHONE LINE CORD

Plug one end of the telephone line cord into the telephone line jack at the top end of the phone. Then plug the other end into the telephone line wall jack.
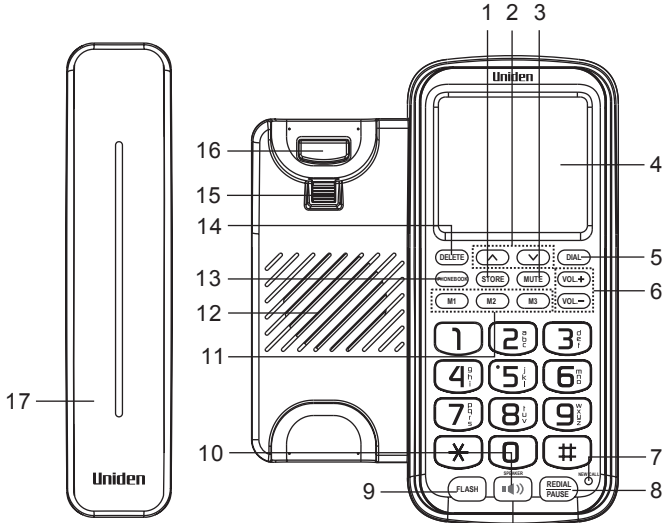
1. **STORE button**
2. ⌃ ⌄ **buttons**
3. **MUTE button**
4. **LCD display**
5. **DIAL button**
6. **VOL.+ / VOL.− buttons**
7. **New call indicator**
8. **REDIAL/PAUSE button**

9. **FLASH button**
10. 🔊 **(speaker) button**
11. **M1~M3 (memory) buttons**
12. **Speaker**
13. **PHONEBOOK button**
14. **DELETE button**
15. **Handset Hook**
16. **Hook switch**
17. **Handset**

LOCATION OF CONTROLS (cont'd)

AC adaptor jack ——————   ——**Telephone line jack**

**Mounting
Bracket
location slots**

**Ringer volume
switch**

**Battery
Compartment**

**Ringer pitch
switch**
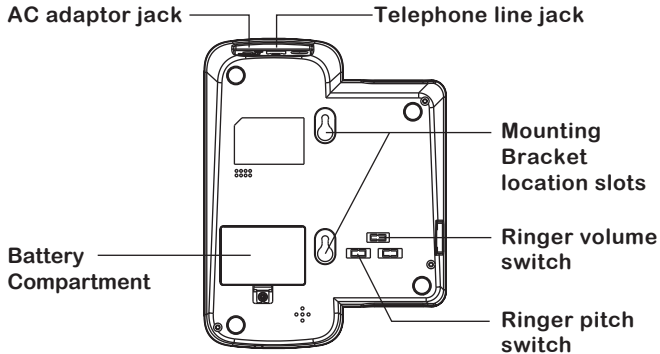
MOUNTING THE PHONE ON THE WALL

Before doing this, consider the following:

- **Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.**
- **Mount your phone within distance of a working phone jack.**
- **Make sure the wall material is capable of supporting the weight of the base and handset.**
- **Use screws with anchoring devices suitable for the wall material where the base unit will be placed.**
- **Be sure the wall is capable of supporting the weight of the phone, and use the proper type of anchoring device for the wall material.**
- **Insert two #10 screws (minimum length of 35mm, not supplied) into the wall, 100mm vertically apart.**
- **Leave the screw heads 3mm away from the wall to allow room for mounting the phone.**
- **Align the mounting slots over the screws and slide the base down into place.**

To mount the telephone on a wall, first slot the Wall Mount Bracket into the two Mounting Bracket Location Slots at the back of the base. On the base front, slide the handset hook out of the slot. Rotate hook 180° and flip it from front to back. Slide it back into the slot. It should extend slightly; this extension fits into a slot on the handset.

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1. Ringer Volume Switch

Set the ringer volume switch to the desired position (🔕 /🔔 /🔔).

🔔 - Maximum ringer volume
🔔 - Low ringer volume
🔕 - Ringer OFF

2. Ringer Pitch Switch

Set the ringer pitch switch to the desired level (high or low).
The switch is located at the back of the unit.

3. Speaker Volume buttons

During the conversation, press VOL. + or VOL. - to adjust the speaker volume (4 levels).

4. REDIAL function

Lift the handset or press 🔊 , then press the REDIAL/PAUSE to redial the last dialled number.

5. SPEAKER button

To switch your call to speakerphone, press 🔊 and hang up the handset. To switch back, simply pick up the handset and speak as normal. In the speaker state, you can make or answer a call.

6. PAUSE function

Allows you to insert a temporary pause during the dialling sequence. For example, dialling an international number (e.g.:011-886-22-795-1234), some telephone company systems will not register the entire number entry without a pause between the prefix numbers. You may have to dial 011-REDIAL/PAUSE, dial 888 - REDIAL/PAUSE. This gives the telephone company's system adequate time to register the phone number and complete the call.

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7. MUTE button

Press **MUTE** to turn off the telephone's microphone so that the other party cannot hear you, but you can hear them. Press **MUTE** again to restore connection to the microphone so the other party can hear you again. The LCD will display "MUTE" while the function is active.

8. FLASH button

Press **FLASH** to terminate a call and institute a dialling tone for another call or to get another call from "Call Waiting" (a special telephone service).

⚠️
NOTE
If you do not have any special telephone service, such as Call Waiting, pressing FLASH during a call may disconnect your current call.

9. DELETE button

For deleting numbers/digits when entering or editing data.

10. DIAL button

For dialling operation during Callback feature. See page 18 for details.

11. STORE button

For storing One-Touch speed dial numbers. See page 10 for details.

12. PHONEBOOK button

For storing and accessing the Phonebook. See page 12 for deatils.

SPEED DIAL NUMBERS

Storing Two Touch Speed Dial Numbers
To store a number in the two-touch speed dial memory, follow the steps below.

In either on-hook or off-hook state:
1. Press and hold STORE, the LCD shows -->.
2. Enter the telephone number you want to store.
3. Press STORE again, the LCD shows -->?.
4. Enter desired location button (0~9) and the LCD shows SAVE OK.

To Dial a Number from Two-Touch Memory:
1. Lift the handset or press ◀))).
2. Press STORE followed by a desired location button (0~9) to dial the matching number out.

To Review the Number in Two-Touch Memory
In the on-hook state:
> Press and hold the location button (0~9),
> Or
> Press STORE followed by the location button (0~9).
> The matching stored number will be displayed.

Storing One-Touch Speed Dial Numbers
There are two methods (A & B) of storing a number in the one-touch speed dial memory.

Method A.
In the on-hook or off-hook state:
1. Press and hold STORE, the LCD shows -->.
2. Enter the telephone numbers you want to store.
3. Press STORE again, the LCD shows -->?
4. Press the desired location button (M1~M3) and the LCD shows SAVE OK.

Or

Method B.
Store the number currently showing on the LCD
In the on-hook state:

1. Enter the telephone number you want to store - or bring up a number from the Redial list, or Phonebook.
2. Then press and hold the (M1~M3) button until the LCD shows SAVE OK.

To Dial a Number from One-Touch Memory

Lift the handset or press ◼◀)) then press the location button (M1~M3) to dial out the matching number.

To Review the Number in One-Touch Memory

In the on-hook state;

Press the location button (M1~M3), the matching number will be displayed.

PHONEBOOK

To Store a Number in the Phonebook

1. In standby mode, press and hold **PHONEBOOK**.

2. Enter the telephone number by numeric keypad.
   Tip! Press DELETE to delete the previous digit if necessary.
   The maximum number of digits to be entered is 20. If the number exceeds 20, the LCD will show TOO LONG and the exceeding digits will not be stored.

3. After the number setting press **PHONEBOOK** to enter the name setting (up to 16 characters).
   Press the appropriate keypad to get the following characters. If the next character is on the same button as the previous one, you will first need to press DIAL before entering it.
   Tip! Press DELETE to delete the previous character if necessary.

Key	Characters	Key	Characters
1	1 ., ? ! -" ' ( )	6	M N O m n o 6 Ö Ø Ñ
2	A B C a b c 2 Å Ä Æ	7	P Q R S p q r s 7
3	D E F d e f 3	8	T U V t u v 8 Ü
4	G H I g h i 4	9	W X Y Z w x y z 9
5	J K L j k l 5	0	0 + & @ / $ %

4. When the setting is completed, press **PHONEBOOK** to store the records. The next entry becomes available for setting.

To Review a Number/Name in the Phonebook

1. **Press PHONEBOOK in standby mode, then use ⋀ or ⋁ to review. You can also quickly review the call by the first letter of the name - press the first letter of the name, the LCD will display the matching name(s), then use ⋀ or ⋁ to get the right one.**

2. **In the on-hook state, enter the entry's sequence and then press # to review.**
    For example, if you want to review the seventh entry in the phonebook, just press 7#, the LCD will show the seventh phone number and name. In this state, you can continue to review the other numbers by pressing ⋀ or ⋁.

⚠️ **NOTE** *If the number is more than 13 digits, an arrow will show on the bottom right of LCD, press ⋀ or ⋁ to review the other digits, press ⋀ or ⋁ again to review the next call.*

To Speed Dial a Number from the Phonebook

During the reviewing process, use ⋀ or ⋁ to select the desired number. When the number shows on the LCD, pick up the handset or press 📢 to dial it out.

To Edit a Phonebook Entry

During the reviewing process, use ⋀ or ⋁ to select the number you want. When it shows on the LCD, press and hold PHONEBOOK for about 3 seconds. The first character of the name will flash to indicate that you can edit the name.

To Delete a Phonebook Entry

During the review process select the entry you wish to delete. Press DELETE once, the LCD shows DELETE? Press DELETE again to delete the entry.

SETTING THE DATE & TIME

If you subscribe to a Caller ID Service, your time and date will automatically be set for you when you receive your first call to this unit.
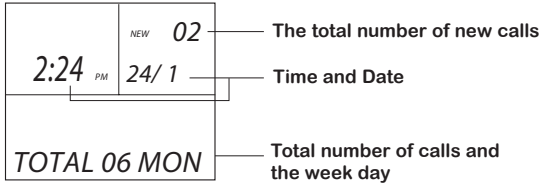
1. Press and hold FLASH until the LCD shows SET TIME.
2. Use ∧ or ∨ to select the desired number.
3. Press DIAL to confirm and move to the next digit.
4. Press DELETE to exit.

NOTES:

1. The setting sequence is;
   hour > minute > month > day > year > weekday.

2. After the year setting, the cursor for the weekday setting will flash. Use ∧ or ∨ to activate/deactivate this setting. The setting is deactivated if left as a cursor.
   Example of the LCD in standby mode:
   "TOTAL 05   WED"   - 5 calls, weekday activated
   "TOTAL CALLS   05"   - 5 calls, weekday deactivated.

3. The current year needs to be selected to ensure the weekday displays correctly.

CALLER ID

A caller ID record consists of the following information:

2:24 PM	NEW 02 ——— The total number of new calls
	24/ 1 ——— Time and Date
TOTAL 06 MON	——— Total number of calls and the week day

⚠ NOTE *For Caller ID feature to operate you must first subscribe to this service through your local telephone company.*

REVIEWING DISPLAY MESSAGES

MESSAGE WAITING
- If you have voicemail service from your telephone company and a recorded message is left, the screen will display MESSAGE WAITING. ✉ Icon will also appear on the left side of the LCD. The icon will remain until you have reviewed your voicemail and MESSAGE WAITING will be saved as a call.
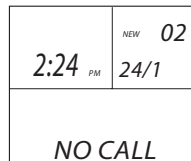
2:24 PM	✉ CALL# NEW 02
	24/1
MESSAGE WAITING	

⚠ NOTE *For Message Waiting feature to operate you must subscribe to this service through your local telephone company.*

NO CALLS
- When all calls have been deleted. The display will show NO CALL.

2:24 PM	NEW 02
	24/1
NO CALL	

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TOTAL & NEW CALLS
**- This shows you the total and new calls
to be reviewed. In this example, you have
6 calls in total, which includes 2 new calls
and it is MONDAY.**

	NEW 02
2:24 PM	24/1
TOTAL 06 MON	

PRIVATE
**- If the caller has exercised the option
to prevent their name and number from
being sent, PRIVATE will be shown on
the screen.**

	CALL# NEW 02
2:24 PM	24/1
PRIVATE	

REPEAT CALLS
**- If a call comes repeatedly, the display
will show REPEAT on the upper right
corner of the LCD.**

	CALL# REPEAT 02
2:24 PM	24/1
	230

END OF LIST
**- This message is displayed when
reaching the top (end) of the call history
list by using ∧ or ∨. If there is no call,
then LCD shows NO CALL.**

2:24 PM	24/1
END OF LIST	

OUT OF AREA
**- This message will display when someone
calls from an area where the telephone
company is not offering Caller ID services
or is not yet providing name and number
delivery to your area.**

	CALL# NEW 02
2:24 PM	24/1
OUT OF AREA	

CALLER ID OPERATION

Subscription to the Caller ID service from your local phone company is required before the first use.

New Call indicator
The red New Call indicator will flash to indicate that you have new calls and it will flash until all the new calls have been reviewed.

Insert 0 function
To correctly display and dial Caller ID numbers, you may need to insert a digit at the beginning of your telephone number.

For New Zealand model:
If you subscribe to Telecom New Zealand, this code has already been set for you to ON. If you subscribe to another telephone company, please set the insert 0 to OFF.

For Australian model:
This code has already been set to OFF, for private household telephone lines.

If this phone is used with a business PABX - consult the PABX manufacturer for the correct setting.

While the handset is on the base:
1. **Press DELETE twice quickly, INSERT 0 OFF or INSERT 0 ON will display.**
2. **Use ∧ to ∨ choose on or off.**
3. **Press DIAL to confirm & store.**

Review Your Call Records
Press ∧ or ∨ to scroll through the caller list. If the call is more than 13 digits, an arrow will show on the bottom right of LCD, press ∧ or ∨ once to review the other digits, press ∧ or ∨ again to review next call. At the end of the call record list, you will see the END OF LIST message. Press ∧ or ∨ to continue.

Using the Call back feature

A. Calling back a dialled number:
   The unit can store up to 10 dialled numbers.

1. In the on-hook state, press DIAL once, the last dialled number will show on the LCD, then use ∧ or ∨ to select the number that you want to dial out.

2. Pick up the handset or press ◼◀)), the phone number will dial out automatically.

B. Calling back the called number:
   The unit can store minimum 66 called numbers.

1. Lift the handset or press ◼◀)) to get a dial tone.

2. Select the caller that you want to callback by pressing ∧ or ∨.

3. Press DIAL to automatically dial the phone number shown on the LCD.

Or

1. Select the caller that you want to callback by pressing ∧ or ∨ in the on hook state.

2. Pick up the handset or press ◼◀)).

3. Press DIAL to automatically dial the phone number.

Save the Caller ID Records

Your phone stores minimum 66 Call Records before the memory becomes full. When the next call comes in, the oldest record automatically drops off and makes room for the new call record.

Delete single or all record number(s)

In the on-hook state;

1. Press ∧ or ∨ to select the number which you want to remove.
2. Press DELETE, the LCD will show DEL?.
3. Then press DELETE again to remove this number.
    Press any other button to exit.

If you press and hold DELETE at step 2 above, for about 6 seconds, then the LCD will show ALL DEL?. Press DELETE again to remove all numbers and the LCD will show NO CALL.

If you are having problems with your phone, please check below for helpful hints:

Blank or faint screen	● Check the line cord. Connect telephone cord.
Caller ID does not work properly	● Call your telephone company to verify that your Caller ID service is active.
Phone will not ring	● You may have too many communication devices hooked to a single line. A communication device can be a phone, modem, or facsimile (FAX) machine. Contact your telephone company for help in calculating the limit for your residence or business line.
No dial tone	● Verify that the telephone line cord is plugged in correctly. ● Verify that the telephone line cord connection is correct and tightly secured.
No data sent	● Call your telephone company to verify that your Caller ID service is active. ● If you have an answering machine connected to this Phone, ensure that your answering machine is set to answer after at least two rings. ● You answer the call before two rings. ● Contact your telephone company if the problem continues for more than 24 hours. The telephone company may be experiencing temporary line problems.
No reponse on the LCD display	● If you have experienced a power failure, the batteries for memory back up could become weak or dead. If the power is restored and the display screen does not respond then you must replace the batteries.

FP1220

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is either Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust") or Uniden New Zealand Limited ("Uniden NZ") as the case may be.

Terms of Warranty

Uniden Aust/NZ warrants to the original retail purchaser only that the FP1220 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale. If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be;

(A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual,

(B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust or Uniden NZ,

(C) Improperly installed contrary to instructions contained in the relevant Owner's Manual,

(D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty, or

(E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy
If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service
Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the addresses shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

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