

Uniden®

Modro 20

*For more exciting new products please visit our website:
Australia: www.uniden.com.au*

OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof.** DO NOT expose this unit to moisture.
- DO NOT expose this unit to rain.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

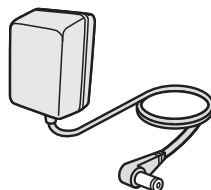
WHAT'S IN THE BOX?



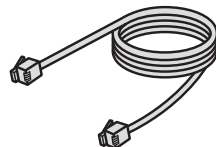
Modro 20 Base with Cordless Handset

Not Pictured:

- Rechargeable Batteries
- Owner's Manual



AC Adaptor



Telephone Cord

- If any item is missing or damaged, contact your place of purchase immediately. ***Never use damaged products!***
- Need help? Get answers at our website: ***www.uniden.com.au*** for Australian model

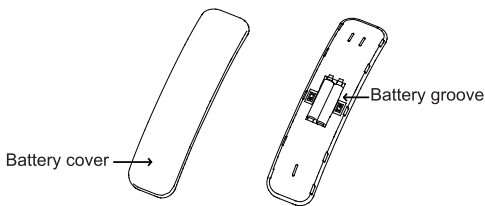
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INSTALLING YOUR PHONE

Charge the Battery for the Handset

1. Unpack handset, battery cover and batteries.
2. Place the rechargeable AAA batteries (included) in the battery groove as shown in the figure (ensure correct polarity).
3. Place the battery cover and securely lock it into place.
4. Use the provided AC Adaptor to connect the power jack on the base to a standard 240V AC power outlet.
5. Place the handset on the base to charge the handset.



⚠ **Charge the Handset completely (for 12 hours) before using it for the first time.**

Connect the Telephone Cords

Use the telephone cord to connect the TEL LINE jack on the base to a standard telephone wall jack.

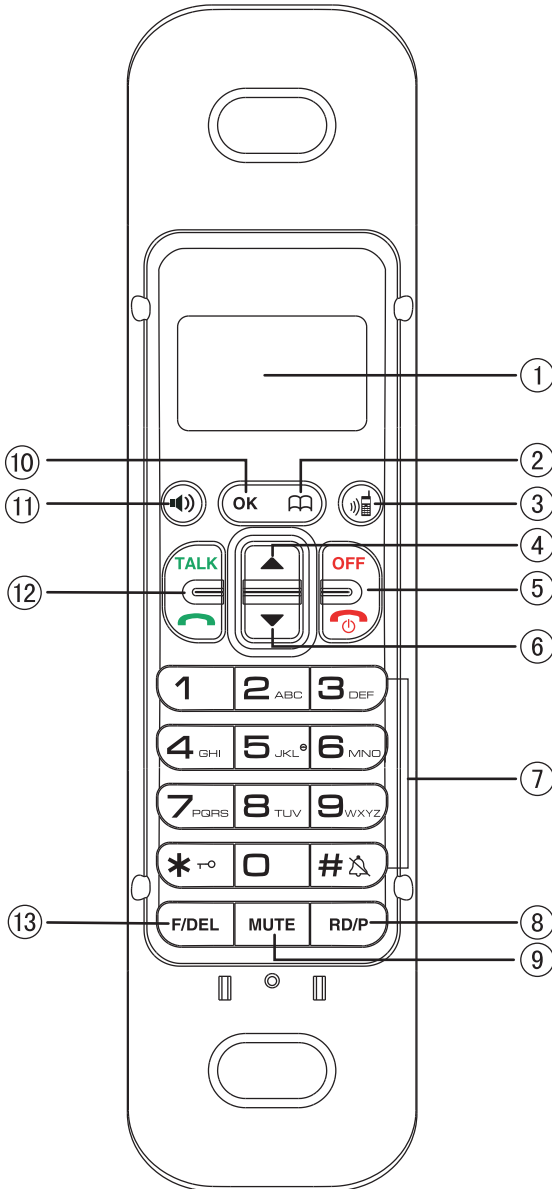
Test the Connection



Pick up the handset and press TALK. The handset sounds a dial tone and display shows *LINE IN USE*.

When you get a dial tone, make a quick test call.

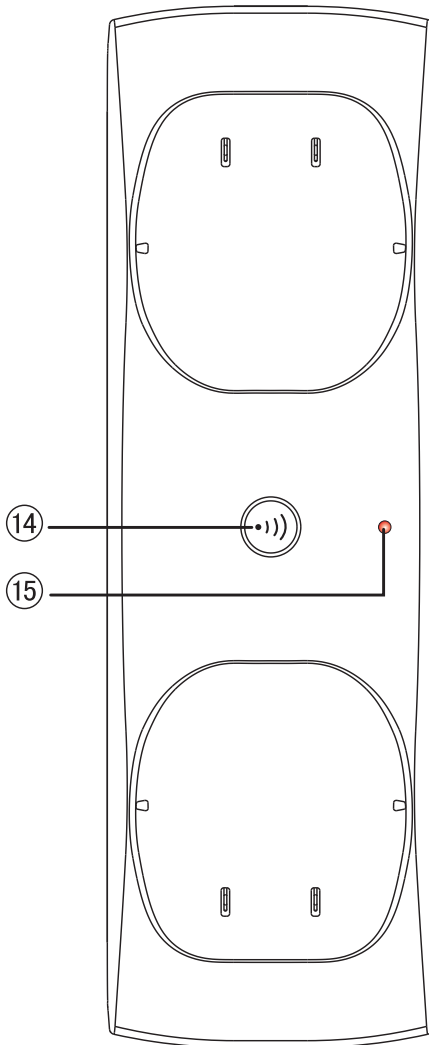
GETTING TO KNOW YOUR PHONE

Handset



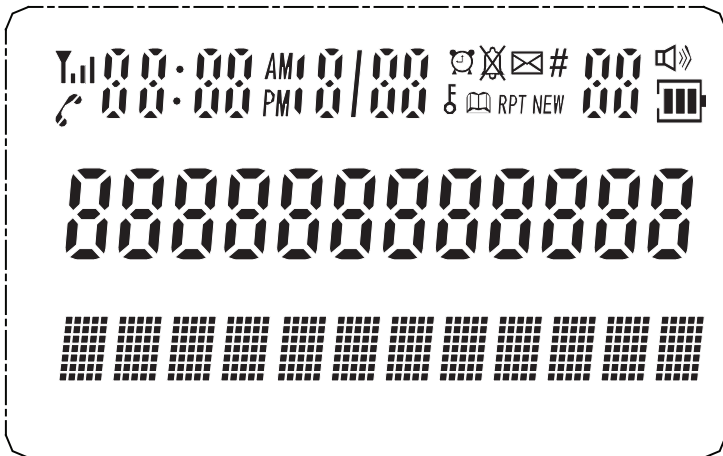
	Keys/Icon	What it does
1	LCD	Display
2	PHONE BOOK	In standby, press to view the phonebook.
3	INTERCOM 	Press to set up an internal call to another handset; or to transfer an incoming call to another handset;
4	▲	<ul style="list-style-type: none"> • In the menu list, move one line up. • During a call, press to increase the speakerphone volume. • In standby, press to view the CID list.
5	POWER/END	<ul style="list-style-type: none"> • Press to end call. • Press and hold to turn off/on the handset.
6	▼	<ul style="list-style-type: none"> • In the menu list, move one line down. • During a call, press to decrease the speakerphone volume. • In standby, press to view the dialled number list.
7	Keypad	
8	RD/P	<ul style="list-style-type: none"> • Press to insert a PAUSE while keying in numbers. • Get the dial tone, then press to dial the last dialled number.
9	MUTE	During a call, press to mute/unmute the microphone.
10	OK	<ul style="list-style-type: none"> • In standby, press to view the menu list. • In the menu list, press to confirm a selection.
11	SPEAKER 	<ul style="list-style-type: none"> • When a call comes in, press to answer the call. • In standby, press to get the dial tone.
12	TALK	Press to answer a call, get a dial tone or dial out a number.
13	F/DEL	<ul style="list-style-type: none"> • During a call: Press to switch to a waiting call. • When keying in the number, press to delete the last digit entered or press and hold to delete all digits. • Press ▼ to view the dialled number list, then press F/DEL to delete the numbers. • Press ▲ to view the CID list, then press F/DEL to delete the numbers.

Base



	Keys/Icon	What it does
14	Find HS	Press to page all handsets
15	LED	In Use/Charge LED






Handset LCD Display





Icon	What it means
	Indicates the signal strength. It flashes when the registration to the base is lost.
	Talk mode
	Handset keypad is locked.
	Indicates alarm on. Flashes when triggered.
	Ringer off
	Phonebook
	Voice message waiting
RPT	Indicates that the same call has been received more than once.
NEW	Indicates a new call has come in but not been viewed.
#	Appears along with a digit to indicate the sequence of the calls in the dialled or the CID list.
	Appears when is pressed
	Battery status

BASIC OPERATIONS

Make a Call

1. In the standby mode, use the keypad to dial the desired number. If you make a mistake, press F/DEL to clear the digits one by one. To clear all digits, press .
2. Press  the LCD displays 'LINE IN USE', the number will dial out.
3. If you wish to use the speakerphone, press  and the  will appear on the top right-hand corner of the LCD.
4. When you finish, press .

Answer a Call

When a call comes in, press  or .

Redial

Press  or  and then press RD/P to dial out the last dialled number.

Mute

During a call, to mute the microphone, press MUTE and the LCD will display *MUTE*. The other party will not be able to hear you.

MENU SETTING


Using the Handset Menu

With the phone in standby, press OK to access the Menu setting.

Press ▲ or ▼ to scroll through the MENU list.

Press OK to select a setting.

Press  to quit current setting.


Press  to quit the setting.

PHONE BOOK

Each handset has its own phone book, independent of the other, with a maximum of 50 entries. The contact name can have a maximum of 12 characters and the contact number a maximum of 20 digits.

LIST

1. Press OK.
2. Use ▲ or ▼ to scroll through the menu list and select PHONE BOOK. Press OK to confirm.
3. The LCD will display *LIST*. Press OK and the LCD will display the first phone book entry. If there are no entries the LCD will display *EMPTY*.
4. Press ▲ or ▼ to view all the phone book entries.

In the standby mode, press  and the LCD will display the first entry in the phonebook. Press ▲ or ▼ to scroll through the list. Press a letter or a numerical key to jump to a particular entry and scroll through the list.

NEW ENTRY

1. Enter the phone book setting and press ▲ or ▼ to scroll through the list and select NEW ENTRY. Press OK to confirm.
2. The cursor is displayed on the LCD. Enter the contact name using the keypad. Press OK.
3. Next, enter the contact number and press OK to confirm.
4. The LCD displays, *MELODY 1*. Press ▲ or ▼ to scroll through the list and select the desired ring tone. Press OK to confirm.
The new entry is saved in the phone book.

EDIT RECORD

1. Enter the phone book setting and press ▲ or ▼ to scroll through the list and select EDIT RECORD. Press OK to confirm. The first phone book entry is displayed on the LCD.

2. Press ▲ or ▼ to scroll through the list and select the desired number.
3. Press OK and the cursor will flash at the end of the contact name. Use F/DEL to delete the letters and the key pad to enter the characters.
4. Press OK to confirm and the cursor will appear near the digits. Use F/DEL to delete the digits and the key pad to enter the digits.
5. Press OK to confirm and MELODY 1 is displayed on the screen. Use ▲ or ▼ to scroll through and change the ring tone, if desired.

DEL RECORD

1. Enter the phone book setting and press ▲ or ▼ to scroll through the list and select DEL RECORD. Press OK to confirm. The first phone book entry is displayed on the LCD.
2. Press ▲ or ▼ to scroll through the list and select the desired number.
3. Press OK to confirm and the LCD will display *CONFIRM?*.
4. Press OK again to confirm and delete the record.

DELETE ALL

1. Enter the phone book setting and press ▲ or ▼ to scroll through the list and select DELETE ALL?. Press OK to confirm.
2. The LCD will display *CONFIRM?*.
3. Press OK again to confirm. All the phone book entries will be deleted.

MEM STATUS

1. Enter the phone book setting and press ▲ or ▼ to scroll through the list and select MEM STATUS. Press OK to confirm.
2. The LCD will display the phone book memory space that has been used. For example, if there are 3 contact numbers it will display as 3/50.

To store a number from the CID or Dialed list into your Phone Book

1. Use ▲ or ▼/ to scroll through the CID/dialed list, and when you have reached the desired number, press OK and the LCD will display *ADD TO PB?*. Press OK to confirm.
2. The cursor will display on the LCD. Key in the name and press OK to confirm. The cursor will now display near the number, edit, if needed, using the key pad or F/DEL to delete.
3. Press OK to select the melody and confirm.

CALL LOG

1. Press OK to enter the menu settings and press ▲ or ▼ to select CALL LOG.
2. Press OK to confirm and enter the CALL LOG setting. Press ▲ or ▼ to scroll through MISSED, RECEIVED or DIALLED list.
3. Select the desired list and press OK to confirm. Press ▲ or ▼ to scroll through the list. If the list is empty, the LCD will display *EMPTY*.
4. Select the displayed number on the LCD by pressing OK. Press ▲ or ▼ to view the options available - ADD TO PB?, DELETE?, DELETE ALL?.
5. Press OK to confirm:
ADD TO PB: Use this option to add an entry to the phone book.
DELETE: Use this option to delete an entry.
DELETE ALL: Use this option to delete all numbers.

BASE SETTING

DELETE HS

This option allows you to delete the HS registered to the base.

1. Enter the BASE SETTING menu and press ▲ or ▼ to select DELETE HS, press OK to confirm.
2. The LCD will display, *PIN?*
3. Enter the correct 4-digit pin (default pin: 0000) and press OK to confirm.
4. If you have more than one handset registered to the base, press ▲ or ▼ to scroll through the list and select the desired handset.
5. Press OK to confirm, the selected handset will not be registered to the base.

✘ **After you have deleted the handset from the base, you cannot enter the base setting menu on the handset in the standby mode.**

FLASH TIME

1. Enter the BASE SETTING menu and press ▲ or ▼ to select FLASH TIME, press OK to confirm.
2. Press ▲ or ▼ to scroll and select from the available options to meet your telephone requirement (Default for Australia is 100).
3. Press OK to confirm.

MODIFY PIN

Some functions require a PIN code. The default PIN is 0000, but you can change it to your personal 4-digit PIN.

1. Enter the BASE SETTING menu and press ▲ or ▼ to select MODIFY PIN, press OK to confirm.
2. The LCD displays, *PIN?* Use the key pad to enter the default pin (0000) and press OK to confirm.
3. The LCD displays, *NEW PIN*, use key pad to enter the new pin and press OK to confirm.
4. The LCD will display, *REPEAT*, use the key pad to enter the new pin again and press OK to confirm.

BS DEFAULT

Some functions require a PIN code. The default PIN is 0000, but you can change it to your personal 4-digit PIN.

1. Enter the BASE SETTING menu and press ▲ or ▼ to select BS DEFAULT, press OK to confirm.
2. The LCD displays, *PIN?* Use the key pad to enter the pin (default pin: 0000) and press OK to confirm.
3. If the PIN is correct, the base settings will return to the factory default settings.


HANDSET SETTING

1. Press OK to enter the menu settings and press ▲ or ▼ to select HS SETTINGS.
2. Press OK to confirm and enter the HS SETTINGS. The first option, *ALARM* is displayed on the LCD.

ALARM

1. Press OK to confirm and press ▲ or ▼ to toggle between the options ON and OFF.
2. Press OK to select ON, the default time will flash on the screen. Press ▲ or ▼ to change the timings and press OK to confirm.
3. The LCD will display *SNOOZE ON*. Press ▲ or ▼ to toggle between the options SNOOZE ON or SNOOZE OFF. Select either one and press OK to confirm.

The alarm icon will be displayed on the LCD.

- In the standby mode, the alarm will ring at the time you set.
- When the alarm is triggered, press any key to turn it off. If a call comes through at that time, the alarm will automatically turn off.
- To turn it off, re-enter the setting and turn it off.
- If the SNOOZE is set ON, the alarm will be repeated every 5 minutes around 9 times. The alarm icon will flash continuously on the LCD. When the alarm goes off, press any key, except  to turn it off temporarily. The alarm will set off again in 5 minutes.
- If the SNOOZE is set OFF, the alarm will sound only once for 45 seconds.

RING SETUP

This options allows you to change ringer tones.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select RING SETUP. Press OK to confirm.
2. Press ▲ or ▼ to select between INT RING and EXT RING.
3. Press OK to confirm.
4. Press ▲ or ▼ to select between MELODY and VOLUME.
5. Press OK to confirm either of the options (MELODY or VOLUME).
6. Depending on your selection, press ▲ or ▼ to scroll through and select the desired melody or the ringer volume level.
7. Press OK to confirm.

TONE SETTING

This option allows you to enable or disable the beep sound when a button is pressed and when the battery or range is low.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select TONE SETTING. Press OK to confirm.
2. Press ▲ or ▼ to select between the options (KEY TONE, BATTERY LOW, RANGE ALARM).
3. Select any one and press OK to confirm.
4. Press ▲ or ▼ to toggle between the options (ON or OFF) to turn on or off the tone for that particular setting and press OK to confirm.

LANGUAGE

This options allows you to set the language. Default is english.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select LANGUAGE. Press OK to confirm.
2. Press ▲ or ▼ to select from the various options.
3. Press OK to confirm.

HS NAME

This options allows you to set a display name.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select HS NAME. Press OK to confirm.
2. Use the keypad to enter a name. If you want to delete a character, press F/DEL.
3. Press OK to confirm.

AUTO ANSWER

Use this option to answer a call by picking up the handset from the cradle without pressing any buttons.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select AUTO ANSWER. Press OK to confirm.
2. Press ▲ or ▼ to toggle between ON or OFF.
3. Choose the desired option and press OK to confirm.

BARRING

Use this option to disable outgoing calls beginning with the programmed digits.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select BARRING. Press OK to confirm.
2. The LCD will display, *PIN?*
3. Enter the default PIN (0000) using the key pad and press OK.
4. Press ▲ or ▼ to toggle between ON or OFF.
5. If you choose ON, the LCD will display *NUMBER 1*. Press OK to confirm.
6. Use the key pad to enter the desired digits (maximum 4 digts) and press OK to confirm.

Numbers begining with those programmed digits will not be dialled out.

DATE & TIME

This options allows you to set the date and time.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select DATE & TIME. Press OK to confirm.
2. The date and time is displayed on the LCD, and the last 2 digits of the year flashes.
3. Press ▲ or ▼ to edit and press OK to confirm.
4. Follow the same procedure to edit the day and month and time setting and press OK to confirm.

SELECT BASE

This handset can be registered to more than one base.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select SELECT BASE. Press OK to confirm.
2. The LCD displays *BASE 1 +*. Press ▲ or ▼ to select base (BASE 1~4) or AUTO. Press OK to confirm.
If you select AUTO, the handset will link with the first available base.
3. Press OK to begin searching. If successful, you will hear a confirmation tone.

HS DEFAULT

This option restores the handset settings to the factory default settings.

1. Enter the HS SETTINGS menu and press ▲ or ▼ to scroll through the list and select HS DEFAULT. Press OK to confirm.
2. The LCD displays, *PIN?* Use the key pad to enter the pin (default pin: 0000) and press OK to confirm.
3. If the PIN is correct, all the handset settings will return to the factory default settings.

REGISTRATION

The handset supplied with the base is already registered. You do not have to register it again.

To check whether a handset is registered, power on the unit and ensure that the handset is within the range of the base. The handset's display should show a number, (for example, HS 1 or HS 2) and the icon for signal strength displayed on the LCD should show three bars.

If the handset unregistered, you need to register the handset following the steps below.





You need to operate the base and handset together.

1. On the handset, press OK and use ▲ or ▼ to scroll through the menu list and choose REGISTRATION.
2. Press OK to confirm. The LCD will display *BASE 1*. (If the handset already has been registered to a base, a "+" sign will be displayed next to *BASE 1*.)
3. Press OK, the display shows *PIN?*, key in the 4 digit PIN (the default PIN is 0000)
4. Press OK to confirm, and the display will show, *SEARCHING 1* (or 2,3,4). Now press and hold the ***)** key on the base till you hear a confirmation tone.

SPECIAL FEATURES

Call Transfer

Transfer a call from one handset to another.

1. During a call, press . You will be prompted to enter the number of the internal handset with which you wish to connect. The relevant internal handset will ring.
2. Press  or  to accept the call. The two internal handsets will now be connected.
3. To complete the transfer, the initiating handset should be placed on the cradle or press  and the external call will now be connected to the second handset.

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, visit the customer support page of our website listed on the front cover.

General Problems	Possible Solutions
Blank or faint screen Caller ID will not work properly Phone will not ring	<ul style="list-style-type: none">• Check the line cord. Connect Telephone Cord.• Call your telephone company to verify that your Caller ID services are active.• You may have too many communication devices hooked to a single line. A communication device can be a phone, modem, or facsimile (FAX) machine.• Contact your telephone company for help in calculating the limit for your residence or business line.
No Dial Tone	<ul style="list-style-type: none">• Verify that the Telephone Cord is plugged in correctly.• Verify that the LINE connection is correct and tightly secured.
No LCD display	<ul style="list-style-type: none">• Replace the battery on the handset• Ensure that the AC adaptor is connected properly.
Can't make calls from the handset.	Check to see if the barring function has been turned on.
Cannot page the handset	Register the handset to the base and try again.

CAUTION:

There is a risk of explosion if the batteries are replaced by an incorrect type. Please check with local codes for battery disposal instructions.

ONE-YEAR LIMITED WARRANTY

MODRO 20

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 (“Uniden Aust”).

Terms of Warranty

Uniden Aust warrants to the original retail purchaser only that the Modro 20 (“the Product”), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- (A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner’s Manual;
- (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- (C) Improperly installed contrary to instructions contained in the relevant Owner’s Manual
- (D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- (E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy

If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service

Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the addresses shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

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