Uniden®

DECT 1715
Series

For more exciting new products please visit our website:
Australia: www.uniden.com.au

OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof.** DO NOT expose this unit to moisture.
- DO NOT expose this unit to rain.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
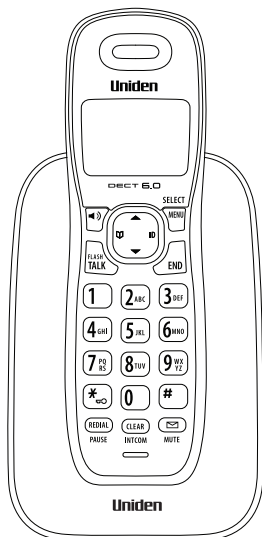- Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS!

General Notices for New Zealand Model:

- The grant of a NZ Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctlyin all respects with another item of Telepermitted equipment of a differentmake or model, nor does it imply that any product is compatiblewith all of Telecom's network services.
- The maximum volume setting of this telephone exceeds the Telecom specified volume requirement. Telecom takes no responsibility for the high volume available on this telephone, who believe this telephone is too loud should contact the manufacturer at the website indicated on owner's manual warranty page.
- For telephone networks other than Telecom there may be a charge incurred for local calls if the Insert 0 feature is on. Turn Insert 0 off.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

WHAT'S IN THE BOX?

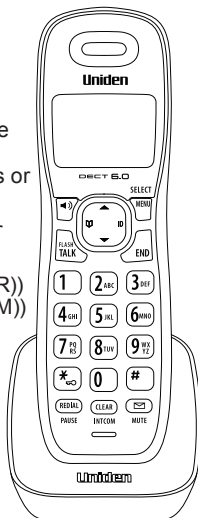DECT 1715 base and cordless handset

You will also find:

Accessory handset and charger

Not pictured:

Rechargeable battery (BT-694, BT-694s or BT-694n)

Battery cover

AC adaptor (AAD-600S(R)) (AAD-600S(M))

Not pictured:

- Rechargeable battery (BT-694, BT-694s or BT-694n)
- Battery Cover
- AC adaptor (PS-S0635YL3)
- Telephone cord

If you purchased model number:	You should have:
DECT 1715+1	1 of each
DECT 1715+2	2 of each
DECT 1715+3	3 of each

If any items are missing or damaged, contact your place of purchase immediately. ***Never use damaged products***!

Need help? Get answers at our website:

- ***www.uniden.com.au*** for Australian model

CONTENTS

INSTALLING YOUR PHONE

Charge the Battery

1. Unpack the handsets, battery packs, and battery covers.
2. If you need to remove the cover, press in on the notch and slide the cover down and off.
3. Line up the battery connector with the jack inside the handset; the connector only fits one way.
4. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
5. Replace the battery cover and slide it into place.
6. Use the AC adaptor to connect the power jack on the charger to a regular indoor (240V AC) power outlet. Connect any chargers the same way.
7. Place the handset in the charger with the display facing forward. If the display doesn't light up, reseat the handset or connect the charger to a different outlet. For 2 or more handsets, place each handset in a charger.
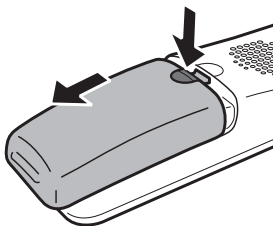
✎ **Charge the handset completely (about 15 hours) before using it.**

Connect the Telephone Cord
Use the telephone cord to connect the TEL LINE jack on the base to a standard telephone wall jack.

Test the Connection
1. Pick up the handset and press **TALK/FLASH**. The handset sounds a dial tone, and the display shows *Talk*.
   - If you don't hear a dial tone or the display says *Check Tel Line*, check the connection between the base and the phone jack.
2. Make a quick test call. (Press **END** to hang up.)
   - If there's a lot of noise, check for interference (see page 20).
3. Test all handsets the same way. If you can't get a dial tone, move the handset closer to the base.

GETTING TO KNOW YOUR PHONE

Parts of the Handset

Earpiece

STATUS LED

Uniden

LCD

DECT 6.0

UP

SELECT

SPEAKER

MENU/SELECT

PHONEBOOK

CID

DOWN

TALK/FLASH

END

12-key dial pad

KEYPAD LOCK

REDIAL/PAUSE

MESSAGE/MUTE

CLEAR/INTCOM

MICROPHONE
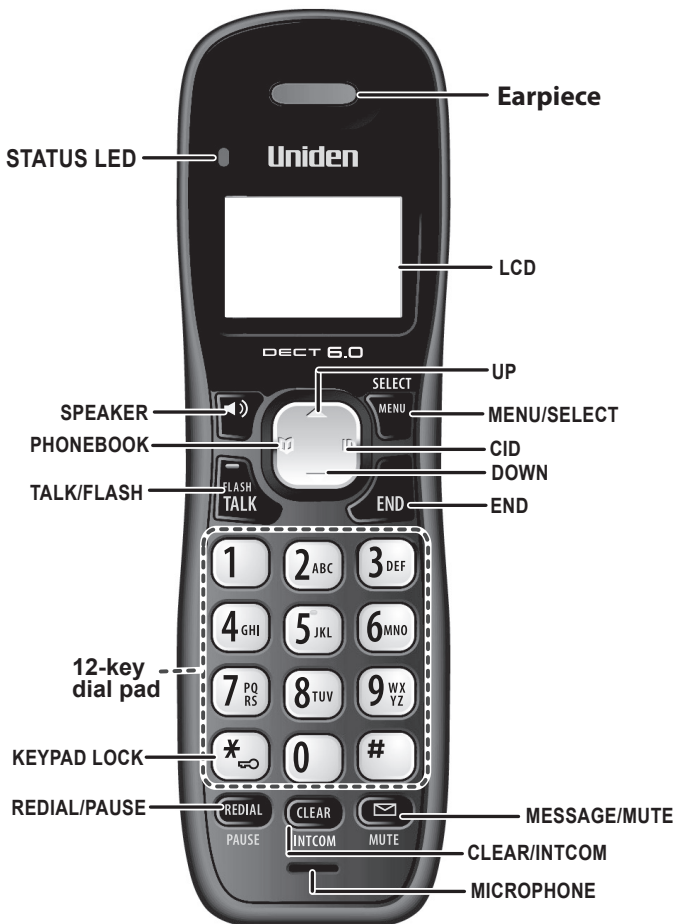
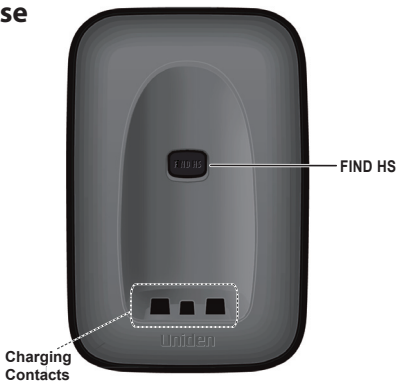| Key (Icon)	What it does
UP ▲	• In standby: increase the ringer volume. • During a call: increase the volume. • In any menu or list: move the cursor up one line.
DOWN ▼	• In standby: decrease the ringer volume. • During a call: decrease the volume. • In any menu or list: move the cursor down one line.
MENU/ SELECT	• In standby: open the menu. • In any menu or list: select the highlighted item.
CID/RIGHT	• In standby or during a call: open the Caller ID list.
END	• During a call: hang up. • In any menu or list: exit and go to standby.
MESSAGE/ MUTE ✉	• During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer). • In standby: access your voice mail service.
INTCOM/ CLEAR	• In Standby: start an intercom call. • During menu operations: delete saved data. • During a call: put the call on hold and start a call transfer.
REDIAL/ PAUSE	• In standby: open the redial list. • While entering a number: insert a 2-sec pause.
SPEAKER ◀)	• Switch a normal call to speakerphone (and back).
TALK/FLASH	• In standby: start a telephone call (get a dial tone). • During a call: switch to a waiting call.
PHONEBOOK/ LEFT ▯	• In standby or during a call: open the phonebook. • In the menu: go back to the previous screen.
✳ ⚿	Press and hold to lock/unlock the keypad
LED	**What it does**
LED	On: the battery is charging. Blinking: there are new messages.

Reading the Display

The table shows the possible status icons and what they mean. Since the icons appear based on what the phone is doing, you won't see all the icons at the same time.

Key (Icon)	What it means
♪OFF	The ringer is turned off.
ℙ	Privacy Mode is on (see page 18)
🔋🔋🔋🔋	The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty.
🕪	The speakerphone is on.
✉	You have a voice mail message.
T	T-coil mode is on (see page 10).
[Aa] [aA]	Enter 1) capital or 2) lower case letters (see page 9).

Parts of the Base

FIND HS

Charging Contacts

uniden

Key (Icon)	What it does
FIND HS	In standby: page all handsets.

Entering Text on Your Phone
- Use the 12-key dial pad anytime you want to enter text into your phone (e.g. a name in the phonebook).
- If two letters in a row use the same key, enter the first letter; wait for the cursor to move to the next space and enter the second letter.

To...	Press...
move the cursor left	**PHONEBOOK/LEFT**
move the cursor right	**CID/RIGHT**
erase the character at the cursor	**CLEAR/INTCOM**
erase the entire entry	and hold **CLEAR/ INTCOM**
enter a blank space	**#**
switch between upper and lower case letters	**✷**
rotate through the punctuation and symbols	**0**

Using the Handset Menu

SELECT To open the menu, press **MENU/SELECT**

Press **MENU/SELECT** to choose the highlighted option

The cursor shows the highlighted option.
To move the cursor, use **UP & DOWN**.

▶**Handset Setup**
Date & Time

<Handset Setup>
▶T-coil

To go back a screen, press **PHONEBOOK/LEFT**

OR

press **END** to exit the menu.
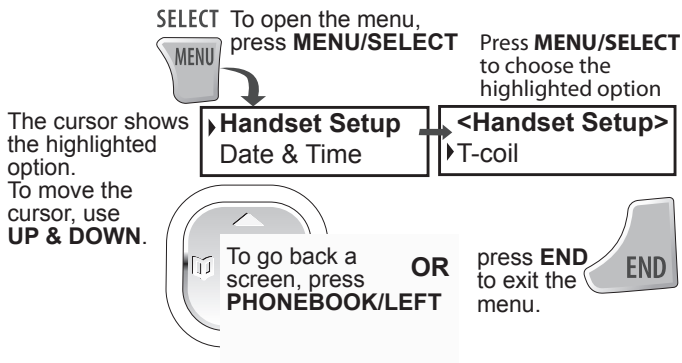
Handset Setup Menu

Menu Option	What it does
T-coil	Reduce noise on hearing aids equipped with a telecoil (T-coil) feature. It shortens talk time, so keep your battery fully charged.
Ringer Tones	Choose the handset's ring tone. As you highlight each ring tone, you hear a sample. To confirm, press **MENU/SELECT**.
AutoTalk	Have this handset answer a call when you pick it up from the cradle (without pressing any buttons).
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.
Banner	Change the name used on the handset's display.
Key Touch Tone	Have the keypad sound a tone when you press a key.

Date & Time Menu

Use this menu to set the clock (if you have Caller ID, the phone sets date and time automatically). Enter the date and time; select *AM* or *PM*. Use **CID/RIGHT** to move the cursor past a digit without changing it. To confirm, press **MENU/SELECT**.

Global Setup Menu

The settings on this Menu affects all handsets.

Menu Option	What it does
Edit Voice Mail	Enter, edit your voice mail access number (page 19)
Set Line Mode	Do not change it unless instructed to by customer service.
Insert 0	This feature adds "0" or "00" at the beginning of the number received from Caller ID. The default setting for New Zealand is ON. The default setting for Australia is OFF.
VMWI Reset	Reset the Visual Message Waiting Indicator (page 19)

USING YOUR PHONE

The section explains the most common functions of the phone.

To....	Earphone	Speakerphone
make a call, dial the number, and	press **TALK/FLASH**.	press **SPEAKER**.
answer a call	press **TALK/FLASH**.	press **SPEAKER**.
hang up	press **END** or put the handset in the cradle	
ignore a call/mute the ringer	press **MESSAGES/MUTE** while the phone is ringing.	
switch to/from the speaker	press **SPEAKER**.	
mute the microphone	press **MESSAGES/MUTE**. press again to turn the microphone back on.	
put a call on hold	Press **CLEAR/INTCOM**.	
return to a call on hold	press **TALK/FLASH**	press **SPEAKER**

Find the Handset

With the phone in standby, press **FIND HS** on the base. All handsets beep for 1 minute. To cancel, press **FIND HS** again or press any handset key.

Changing the Volume

To change the...	When...	Press...
earpiece or speaker volume for each handset	you are listening to that earpiece or speaker (playing messages, etc.)	**UP** to increase the volume. **DOWN** to decrease it.
ringer volume for each handset (If you turn the ringer all the way down, that particular ringer turns off.)	the phone is in standby	

Using the Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

Caller ID list	Redial list
• The phone saves the information for the last 30 received calls to the *CID list*. • All handsets share the same CID list so only one handset can access the list at a time. • In standby, handsets show how many calls came in since the last time you checked the CID list.	• Each handset remembers the last 5 numbers you dialed on it. • Only one handset can access its redial list at a time

To...	Press...
open the CID list	**CID**.
open the redial list	**REDIAL/PAUSE**.
scroll through the lists	**DOWN** to scroll from newest to oldest. **UP** to scroll from oldest to newest.
dial the current entry	**TALK/FLASH** or **SPEAKER**.
close the lists	**PHONEBOOK/LEFT**.

To select a number, highlight the number and press **MENU/SELECT**. The phone gives you the following options.

Delete Entry	Erase the number from the list.
Store Into PB	Add the number to the phonebook. The handset prompts you to edit the name and number.
Delete All	Erase all numbers from the list.

Using Call Waiting

If you get a Call Waiting call, the phone can sound a tone and display any CID information received for the waiting call.

For Australia:

Press **TALK/FLASH** and then press 2 to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK/FLASH** and then 2 again.

For New Zealand:

Press **TALK/FLASH** to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **TALK/FLASH** again.

Using the Phonebook

The phone can store up to 70 entries in its phonebook. All handsets share the same phonebook, so only one handset can access it at a time.

To...	Press...
open/close the phonebook	**PHONEBOOK.**
scroll through the entries	**DOWN** to scroll through the entries from A to Z.
	UP to scroll from Z to A.
jump to entries that start with a certain letter	the number key corresponding to the letter you want.
dial the current entry	**TALK/FLASH** or **SPEAKER**
edit the current entry	**MENU/SELECT,** then select Edit
delete the current entry	**MENU/SELECT**, then select *Delete.* When the phone prompts you to confirm, select *Yes.*

Adding Phonebook Entries

With the phone in standby, open the phonebook. Press **MENU/SELECT** and select *Create New.* Enter a name and number.

- Enter the phone number (up to 20 digits) exactly as you would dial it.
- If you need the phone to wait before sending the next set of digits, press **REDIAL/PAUSE** to insert a 2-second pause. You can insert multiple pauses, but each one counts as a digit (you'll see *P* in the display).

Deleting All the Phonebook Entries

With the phone in standby, open the phonebook. Press **MENU/SELECT** and select *Delete All.* When the phone prompts you to confirm, select *Yes*.

USING THE SPECIAL FEATURES

Power Failure Back Up System

When a power failure occurs, the charged handset temporarily supplies power to the base unit. You can then make and receive calls using a handset.

When a power failure occurs, place the charged handset on the base, the handset LCD backlight is illuminated for 10 secs and the message "*Supplying power Handset >> Base*" is displayed on the LCD.

After 3 seconds, the message "*Please don't pick up the handset*" is displayed on the LCD.

If the handset is lifted from the base during the power back up mode, the message, "*Please put on the base cradle*" will be displayed on the LCD.

If the battery level is low, the unit will not work efficently during the power back-up mode. In addition, in case the handset battery power runs out, we recommend connecting a corded-type telephone to the same telephone line.

Making Calls

To make a call during the power failure mode, follow the steps below:

1. Taking care not to lift the handset from the base, press **TALK/FLASH** (the speakerphone is turned on automatically). Dial the number.

2. After you finish, press **END**.

When more than one handset is registered:

- You should leave one handset on the base unit for supplying the power, and use another handset for making calls. Please refer to the "Using your Phone' section on page 12 for details.
- During a call with the handset placed on the base unit (power back-up mode), the call may be disconnected if you touch the handset. In such a case, try to call back.
- The range of the base unit is limited during a power failure. Please use the handset close to the base.

Redial List/Phone book

1. Place the handset on the base and press **REDIAL/PAUSE** or phonebook icon.

2. Press the ▲ or ▼ key and select the desired number.

3. Press **TALK/FLASH** to dial out the number.

✎ **Some of the functions may not be available under the power failure back up system.**

Multi-Handset Features

✎ **To use the features in this section, you need at least 2 handsets.**

- Your base supports a total of 6 cordless handsets: the one that came with the base and up to 5 DECT 1705 accessory handsets.
- You must register accessory handsets to the base before using them. (Handsets that came packaged with the base are already registered.)
- Handsets that aren't registered display a *Not Registered* message. For registration instructions, see page 22, or see the accessory handset manual.
- If a handset was ever registered to a base, you must reset it before it can register to a new base; see page 22, or see the accessory handset manual.

Conference Calling

- When an outside call comes in, two handsets can join in a conference call with the outside caller.
- To join a call that's already in progress, just press **TALK/FLASH** or **SPEAKER**.
- To leave the conference call, hang up normally; the other handset remains connected to the call.

Call Transfer

To...	Press...
transfer a call	**INTCOM/CLEAR**. The phone puts the call on hold and prompts you to select the handset you want to page. When the other handset accepts the call, you'll be disconnected (press **TALK/FLASH** to rejoin the call).
cancel a transfer	**TALK/FLASH** to return to the call.
accept a transferred call	**INTCOM/CLEAR** to answer the page and speak to the other handset. Then, press **TALK/FLASH** to speak to the caller.

Privacy Mode

- To activate privacy mode on a call in progress, press **MENU/ SELECT** and select Privacy Mode. As long as privacy mode is on, you'll see a **P** in the display, and no other handsets can join your call.
- Privacy mode turns off automatically when you hang up; you can also turn it off by pressing **MENU/SELECT** and selecting Privacy Mode.

Handset to Handset Intercom

- Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- If an outside call comes in during an intercom call, press **TALK/ FLASH** to hang up the intercom call and answer the outside call.

To...	Press...
make an intercom page	**INTCOM/CLEAR**. Select the handset you want to talk with, or *All* to page all handsets at the same time
cancel a page	**END**
answer a page	**INTCOM/CLEAR** or **TALK/FLASH**
end an intercom call	**END.** Both handsets return to standby.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.

1. Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
2. When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number.
3. Press **MENU/SELECT** to send the code. If you change your mind, just close the phonebook.

Voice Message Notification

If you subscribe to a voice mail service, your phone displays the voice mail icon (✉) when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification.

When you have new messages, the voice message icon appears in the display, and the Status light on the handset blinks.

After you listen to all your messages, the message icon turns off and the Status light on the handset stops blinking. If it doesn't, you can reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes*.

Setting up Your Voice Mail

When you sign up for a voice mail service, your service provider should give you an access number. If you don't have this information, contact your provider before you start.

1. With the phone in standby, open the menu.
2. Select *Global Setup*, then select *Edit Voice Mail*. For the New Zealand model the Telecom access number (083210) is preprogrammed.
3. Enter your access number exactly as you would dial it. You can enter a total of 20 digits. If you need the phone to wait for a few seconds between digits (to wait for the service to answer, for example), press **REDIAL/PAUSE** to insert a 2-second pause. If two seconds isn't long enough, you can insert as many pauses as you need, but each pause counts as one digit. Press **MENU/SELECT** when you're finished.

Getting Your Messages

Press **MESSAGES/MUTE** and then **MENU/SELECT** to dial the access number you programmed into this handset.

Resetting the Voice Message Indicator

If the voice message icon remains after you check your messages, you can reset it.

1. With the phone in standby, open the menu.
2. Select the *Global Setup*, then select the *VMWI Reset*.
3. Select *Yes*.

IMPORTANT INFORMATION

General Problems	Possible Solutions
No handsets can make or receive calls.	• Check the telephone cord connection. • Disconnect the base AC adaptor for a few minutes; then reconnect it.
A handset can't make or receive calls.	Move the handset closer to the base.
A handset can make calls, but it won't ring.	Make sure the ringer is turned on.
A handset is not working.	• Charge the battery for 15-20 hours. • Check the battery connection.
The phone keeps ringing when I answer on an extension.	• You may have to change the line mode. Contact Customer Service for instructions.
The Status LED on the handset keeps blinking while on standby.	You may have unread messages in your voicemail service with your telco. Refer page 19.
Audio Issues	**Possible Solutions**
Callers sound weak or soft.	• Move the handset closer to the base. • Keep the handset's battery fully charged. • Increase the earpiece volume.
There's a lot of noise or static on the line	• Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source. • If you use a telecoil hearing aid, turn on T-coil mode (see page 10). • If you have any service that uses the phone line, add a DSL or telephone line filter (see page 22).

Caller ID Issues	Possible Solutions
No handsets display Caller ID information.	• Let calls ring twice before answering. • Make sure your Caller ID service is active.
Caller ID displays briefly and then clears.	You may have to change the line mode. Contact Customer Service for instructions.
Multi-handset problems	**Possible Solutions**
I can't transfer calls	• Reset the handset (see page 22).
Two handsets can't talk to a caller	• See if any handset is in Privacy Mode.
A handset says *Unavailable*.	• Move the handset closer to the base. • See if any handset is in Privacy Mode.
I can't register a new handset.	• Reset the handset (see page 22). • See if you have 6 registered handsets
Voice mail issues	**Possible Solutions**
The new message icon doesn't turn off after I've listened to all my messages.	Reset the Voice Message Indicator (see page 19)

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adaptor and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

1. Remove all compartment covers, and disconnect all cables and cords.

2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.

3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Resetting Handsets

If you have trouble with a handset or if you want to replace one, clear the registration information from the base and the handset:

1. Press & hold **END** and **#** at the same time until you see the *System Reset* menu.

2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.

3. To confirm, select *Yes*. The handset displays *Handset not registered*.

Registering Handsets

If you see a "not registered" message on a handset, you must register it to a base before using it.

1. Place the handset in the base; the display should say *Handset Registering*.

2. Wait until the display says Registration Complete (about 30 seconds), then pick up the handset and press **TALK/FLASH**.

3. If you don't hear a dial tone or the display says *Registration Failed*, charge the battery completely, then try again.

AC Adaptor and Battery Information

AC Adaptor	Base	Charger
Part number	PS-S0635YL3	AAD-600S(R) or AAD-600S(M)
Input voltage	100-240V AC, 50/60Hz	100-240V AC, 50/60Hz
Output voltage	6V DC @ 350mA	9V DC @ 210mA

- Use only the supplied AC adaptors.
- Use the proper adaptor for the base and any chargers.
- Do not place the unit in direct sunlight or subject it to high temperatures.

Battery Pack with Normal Use	
Part number	BT-694, BT-694s or BT-694n
Capacity	650mAh (BT-694) or 500mAh (BT-694s) or 400mAh(BT-694n)
Talk time	about 10 hours
Standby time	about 7 days
Battery life	about 1 year

- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, visit the online shop on our website (see the front cover).
- When the battery gets low, the handset beeps and shows a low battery alert; put the handset in the cradle for recharging.

Wall Mounting the Base
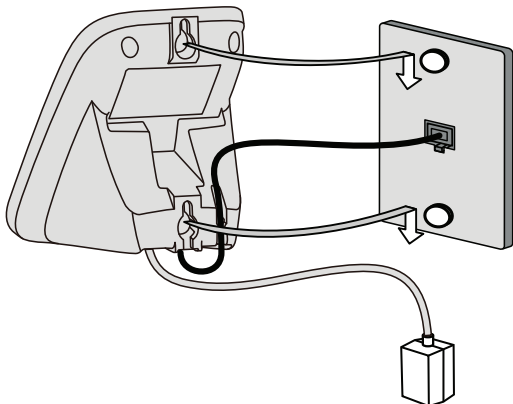
You can mount your base directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Mount your phone within distance of a working phone jack.
- Make sure the wall material is capable of supporting the weight of the base and handset.
- Use screws with anchoring devices suitable for the wall material where the base unit will be placed.

1. Insert two mounting screws into the wall (with their appropriate anchoring device), 85mm apart. Allow about 3mm between the wall and screwheads for mounting the phone.
2. Plug the AC adaptor into the DC IN 6V jack on the telephone and then into a Standard AC wall outlet.
3. Plug the telephone cord into the TEL LINE jack on the telephone and then into the telephone socket on the wall.
4. Align the mounting slots on the base with the mounting posts on the wall.
5. Then push in and down until the phone is firmly seated.

This phone also can be mounted on any standard telephone wall plate (for Australia).

Index

ONE-YEAR LIMITED WARRANTY

DECT 1715

Important:

Satisfactory evidence of the original purchase is required for warranty service. Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor:

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust").

Terms of Warranty: Uniden Aust warrants to the original retail purchaser only that the DECT 1715 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period: This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire, as indicated below, from the date of original retail sale.

Product	1 Year
Accessories	90 Days

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

A. Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;
B. Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
C. Improperly installed contrary to instructions contained in the relevant Owner's Manual
D. Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
E. Used in conjunction with any equipment, parts or a system notmanufactured by Uniden.

Parts Covered: This warranty covers the Product and included accessories.

User-generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone

numbers, addresses and images)that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD
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Uniden®