



motorola



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# User's Guide

SHOCK-FREE NO-BARK COLLAR  
WITH DUAL SONIC TECHNOLOGY

Model: BARK200U-B

*The features described in this User's Guide are subject to modifications without prior notice.*

# Welcome...

## *to your new Motorola Shock-Free No-Bark Collar with Dual Sonic Technology!*

Thank you for purchasing the Motorola BARK200U-B. Your new No-Bark Collar utilises a built-in smart sensor that allows for a short period of “free” barking time, and issues a warning vibration prior to an ultrasonic sound that can be heard by your dog, yet inaudible to the human ear. The high-pitched sound is specifically designed to discourage excessive barking.

Please retain your original dated sales receipt for your records.

For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For product related questions, please call:

**Australia: 1300 366 895**

**Email: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)**

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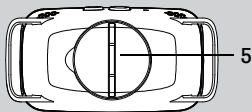
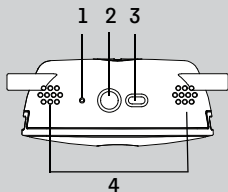
This User's Guide provides you with all the information you need to get the most from the product.

Please read and follow the instructions in this User's Guide along with the Safety Instructions on page 6 before you using this product.

## **Got everything?**

- 1 x No-Bark Collar Unit (with CR2450 battery installed)
- 1 x Nylon Collar Strap

# Overview of the No-Bark Collar Unit



## 1. Indicator LED

Lights up in green for 3 seconds when the unit is powered on and flashes slowly during standby.

Lights up in red when battery is low. Flashes quickly in green and red when emitting ultrasonic sound.

## 2. Power Key

Press and hold to power the unit On/Off.

The unit will vibrate once to confirm ON and TWICE to confirm OFF.

## 3. Ultrasonic Key

Press and hold to enter correction level setting.

There are 3 correction levels:

Level 1: Audible Tone only  
(Green LED)

Level 2: Vibration + Mild Ultrasonic Sound (Amber LED)

Level 3: Strong Ultrasonic Sound  
(Red LED)

## 4. Speakers

Delivers audible tone and ultrasonic sound.

## 5. Battery Cover

## **How the Shock-Free No-Bark Collar with Dual Sonic Technology works**

Motorola's No-Bark Collar is a quick, easy and fair way to reduce excessive barking behaviour. Whenever the No-Bark Collar detects that your dog is barking, the No-Bark Collar Unit that is worn on your dog releases an unpleasant high-pitched ultrasonic sound to interrupt its barking.

Every dog barks, so to be most fair to your pet, we have added unique programming that allows for 5 seconds of "free" barking time, after which the No-Bark Collar Unit will vibrate. Should your dog continue to bark, the unit will emit the ultrasonic correction. If your dog is quiet for two minutes, once again it is offered five more seconds of "free" barking followed by a warning vibration prior to any ultrasonic correction.

You can choose from three levels of correction (Level 1 - audible tone only, Level 2 - 1 second of ultrasonic sound, Level 3 - 3 seconds of ultrasonic sound) to match your dog's personality. Our goal is to limit excessive barking, not to attempt to eliminate or suppress all barking.

### **Important guidelines when using the No-Bark Collar**

- Proper fit is critical to the performance and effectiveness of the No-Bark Collar. If the fit is too loose, the No-Bark Collar Unit will not be able to get sufficient contact with the skin to detect barking and emit ultrasonic sound. If the fit is too tight, it will irritate your dog's skin.
- Tighten the No-Bark Collar Unit high on your dog's neck, tight enough that you can get two fingers between the collar strap and your dog. It should not be able to rotate around the neck.
- Do not make your dog wear the No-Bark Collar Unit for more than 12 hours continuously to avoid skin irritation.
- Do not connect a leash to the No-Bark Collar Unit.
- When connecting a separate collar for the leash, make sure that it does not add pressure on the No-Bark Collar Unit.



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# 1. Safety Instructions



## WARNING:

As with any electrical device, supervision of your pet's usage should be exercised until your pet is acclimated to the product.

If your pet is prone to chewing, we strongly recommend you keep this and all other electrical devices out of its reach. This collar should not be worn by your pet for more than 12 hours a day.

## WARNING

*The No-Bark Collar is suitable for use on healthy, non-aggressive dogs to control excessive barking when used as described in this User's Guide. Therefore, always read the instructions in this User's Guide carefully before using the product.*

- DO NOT USE ON AGGRESSIVE DOGS - This product is not for use on aggressive dogs. If you are not sure if this product is suitable for your dog, please consult a certified trainer or your veterinarian.
- This product is not a substitute for responsible supervision of your dog.
- This product should only be used with dogs that are over 6 months of age.
- Do not leave the unit unattended as your dog may chew on it and the product can get damaged.
- Other dogs within the hearing range may be affected by the ultrasonic sound.
- Many dogs will bark while playing with people or other dogs. Power off and remove the No-Bark Collar Unit before playing with your dog to avoid the unit from releasing ultrasonic correction.
- Power off the unit when it is not in use.
- Test this product and all its functions so that you are familiar with it prior to actual use.
- Only use a battery of the same type. This product uses a replaceable battery (CR2450).
- Keep this User's Guide for future reference.

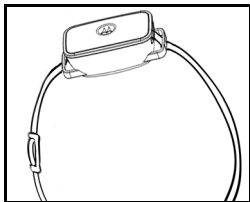
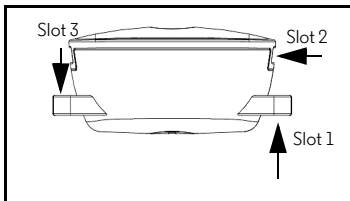
## CAUTION

*There is danger of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to their instructions.*

## 2. Getting Started

### 2.1 Attach the Adjustable Strap to the No-Bark Collar Unit

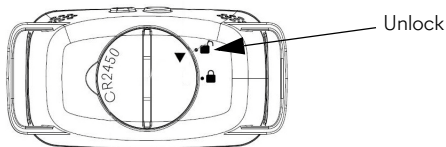
1. With the front side of the buckle facing up, thread the strap through Slot 1, moving it upwards towards Slot 2.
2. Continue to thread through Slot 2 horizontally and then move downwards towards Slot 3.




3. Continue to thread through Slot 3.

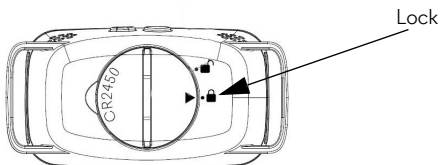
### 2.2 Insert and Remove Battery on the No-Bark Collar Unit

The No-Bark Collar Unit uses a replaceable battery (CR2450).




1. Turn the battery compartment cover to the unlock position  as shown above to release and remove the cover.
2. Place the battery with negative pole (-) facing upwards in the compartment.

3. Close the battery compartment cover and turn it to the lock position  as shown below to lock it.



### ***Battery Life***

The average battery life is up to 3 months, depending on how often your dog barks. The Indicator LED lights up in red when battery is low. To conserve battery life, press and hold the **POWER KEY**  to power off the No-Bark Collar Unit when it is not in use.

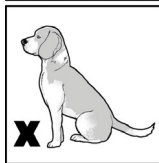
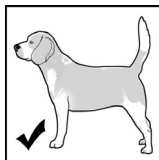


## 2.3 Fit the No-Bark Collar Unit on your Dog's Neck

### IMPORTANT

*For effective and reliable operation of the No-Bark Collar, the No-Bark Collar Unit must be properly placed and fitted on your dog's neck.*

1. Make sure that the No-Bark Collar Unit is powered off. Press and hold the **POWER KEY** (⏻) to power it off.
2. Have your dog stand in a balanced position on a flat, even surface.
3. Put the strap over your dog's neck, centering the No-Bark Collar Unit underneath its neck and making sure that the Motorola logo is upright facing you.
4. String the end of the strap through the strap buckle.
5. Pull the end of the strap until the desired level of tightness is reached and push the retainer bar through the nearest strap hole, then insert the strap through the remaining strap buckle to secure it.
6. Check to ensure that the No-Bark Collar Unit is in the centre underneath the neck of your dog.



7. Check the fit again after your dog has worn the No-Bark Collar Unit for several minutes or as your dog gets more comfortable with it.

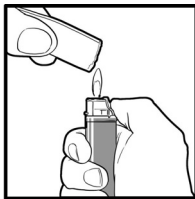
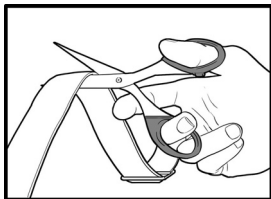
## NOTE

*The No-Bark Collar Unit should fit snugly on your dog's neck such that you can only fit two fingers underneath it. It should not be able to rotate around the neck. If necessary, trim some of your dog's hair where the No-Bark Collar Unit makes contact with the skin to allow for consistent performance.*

## 2.4 Trim Away Excess Strap Length

After you are satisfied with the fit of the No-Bark Collar Unit, you may want to trim away some of the excess nylon strap.

1. Mark the desired strap length with a pen. However, you may want to allow for growth especially when your dog is young or may grow a thicker winter coat.
2. Remove the No-Bark Collar Unit from your dog and trim away excess strap length.
3. To seal the end of the strap, hold it about 0.5 cm away from a candle flame or lighter until the edge melts away.



**PLEASE USE CAUTION.**

## 3. Using the No-Bark Collar

### 3.1 Powering On/Off the No-Bark Collar Unit

Press and hold the **POWER KEY**  on the No-Bark Collar Unit to power it on or off.

The unit will vibrate once to confirm ON and TWICE to confirm OFF.

#### NOTE



*After powering off the No-Bark Collar Unit, the smart system retains the last programmed correction level that your dog responded to.*

### 3.2 Adjust Correction Level

Your No-Bark Collar is a smart bark detection device. If there is a bark from your dog, it releases an ultrasonic sound to discourage or stop your dog from barking (see “Free Bark Duration” on page 12).

Level	What it does...
1	Releases audible tone only.
2	Releases ultrasonic sound for 1 second.
3	Releases ultrasonic sound for 3 seconds.

The Indicator LED flashes quickly in green and red when releasing ultrasonic sound.

1. Press and hold the **ULTRASONIC KEY**  on the No-Bark Collar Unit for 3 seconds.
2. Short press the **ULTRASONIC KEY**  to adjust the level of correction (from 1 to 3 in cyclic order).

The Indicator LED flashes in the following order to indicate the level of correction:

Level	Indicator LED
1	Flashes in Green
2	Flashes in Amber
3	Flashes in Red

3. Press and hold the **ULTRASONIC KEY**  for another 3 seconds to confirm the level that you have selected on step 2 above.

### **3.3 “Free” Bark Duration**

All dogs bark, so to be most fair to your dog, we have added 5 seconds of “free” barking time, after which a vibration will trigger. Should your dog continue to bark, the No-Bark Collar Unit will release ultrasonic sound at the level that you have selected.

## 4. *When Using the No-Bark Collar the First Few Times*

Dogs learn and adapt at different speeds. It may take several times for your dog to understand the purpose of the No-Bark Collar Unit. After a couple of days wearing the No-Bark Collar Unit, your dog will learn to relax and reduce its barking behaviour. However, please remain consistent in your use of the No-Bark Collar Unit even after you notice a reduction in your dog's barking.

***Do not leave your dog alone when using the No-Bark Collar the first few times.***

As the ultrasonic sound may be startling to some dogs, stay around your dog after placing the No-Bark Collar Unit on its neck for the first few times.

### ***IMPORTANT***

*Reward your dog with treats, play and praise when it is not barking.*

*Many dogs will bark while playing with people or other dogs. Power off and remove the No-Bark Collar Unit before playing with your dog to avoid the unit from releasing ultrasonic correction.*

## 5. Disposal of the Device (Environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.



Some of the product materials can be reused if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

Dispose of the battery pack in an environmentally-friendly manner according to your local regulations.

## 6. *Cleaning and Care*

### *Cleaning and care*

- Clean the No-Bark Collar Unit with a soft, slightly damp cloth weekly.
- Check your dog's neck area for irritation and wash neck weekly.
- Every effort has been made to ensure high standards of reliability of your No-Bark Collar. However, if something does go wrong, please do not try to repair it yourself – contact Customer Service for assistance.

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## **7. Frequently Asked Questions**

### ***Will the No-Bark Collar be effective on my dog?***

- There are many reasons for excessive barking - your dog may be lonely, hungry, cold or hot or simply alerting you to people or animals on your property. The No-Bark Collar is best used on dogs whose needs are well fulfilled and bark excessively at everything that moves.
- The No-Bark Collar may not work on dogs that have hearing problems or are suffering from hearing loss.

### ***Will the barking from another dog trigger the sensor on the No-Bark Collar?***

- No. The sensor will trigger only when the vibration of the vocal chords matches the barking sound.

### ***Will the ultrasonic sound from the No-Bark Collar affect other dogs?***

- Yes. Other dogs within the hearing range may be affected by the ultrasonic sound.

### ***Is the No-Bark Collar appropriate and humane?***

- Yes. The No-Bark Collar is designed to get your dog's attention, not to punish it. However, the initial ultrasonic correction may startle your dog.

### ***What is meant by ultrasonic sound?***

- Humans can only hear sounds at a frequency up to a maximum of 20kHz, whereas dogs can hear up to 60kHz. As such, dogs are sensitive to certain sounds that are undetectable to us. The ultrasonic sound waves released by our No-Bark Collar are at frequencies that are audible by dogs.

### ***Will my dog stop barking completely?***

- No. The No-Bark Collar was specifically designed to reduce or discourage excessive barking behaviour, but not eliminate barking all together.



***My dog keeps barking (does not seem to respond to the ultrasonic correction).***

- Tighten the No-Bark Collar Unit and/or trim your dog's hair where the unit touches its neck to ensure good skin contact.
- If you are certain that your dog gets the ultrasonic correction, however is still not responding, try the next level higher (see "Adjust Correction Level" page 11).
- Replace the battery.
- If your dog still does not respond, contact Customer Service at  
Australia: 1300 366 895  
Email: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)

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## 8. Troubleshooting

### *When your dog does not seem to respond to the Ultrasonic Correction*

- Make sure that the No-Bark Collar Unit is properly fitted on your dog. Loosely fitted collar will affect performance. For proper fit, the collar should be snug, yet loose enough to allow two fingers to fit between the strap and your dog's neck.
- Make sure that there is good skin contact where the No-Bark Collar Unit touches the neck area. If necessary, trim your dog's hair to ensure good contact.
- Check if the battery has drained out.
- If you are certain that your dog gets the ultrasonic correction, however is still not responding, try the next level higher (see "Adjust Correction Level" page 11).
- If your dog still does not respond, contact Customer Service at  
Australia: 1300 366 895  
Email: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)

## 9. General Information

If your product is not working properly....

1. Read this User's Guide.
2. Contact Customer Service:  
Australia: 1300 366 895  
Email: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)

### Consumer Products and Accessories Limited Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Binatone Electronics International LTD ("BINATONE").

#### ***What Does this Warranty Cover?***

Subject to the exclusions contained below, BINATONE warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

#### ***Who is covered?***

This Warranty extends only to the first consumer purchaser, and is not transferable.

#### ***What will BINATONE do?***

BINATONE or its authorised distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that does not conform to this Warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

### ***What Other Limitations Are There?***

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR BINATONE BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	<b>The balance of the original warranty or for Ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this Warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or BINATONE, are excluded from coverage.

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorised Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than MOTOROLA, BINATONE or its Authorised service centres, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

### ***How to Obtain Warranty Service or Other Information?***

To obtain service or information, please call:

Australia: 1300 366 895

Email: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a BINATONE Authorised Repair Centre.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

These terms and conditions constitute the complete warranty agreement between you and BINATONE regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by BINATONE or representations made by any agent employee or staff of BINATONE, that may have been made in connection with the said purchase.

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## Technical Specifications

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Power	CR2450 Lithium Battery 3.0V
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Water resistance	IP54
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